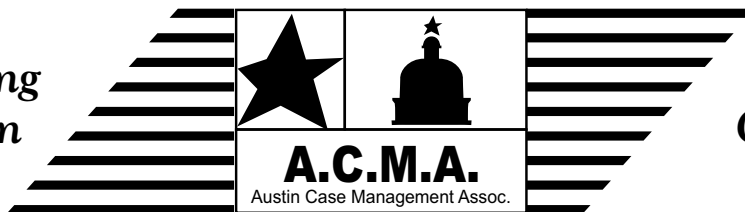


Continuing  
Education



Networking  
Opportunities

for Healthcare Professionals

March 2010

Enhancing professional skills and relationships for Austin-area  
Nursing Professionals, Social Workers, CCMs, CRCs, CDMs and Home Health Administrators

Join us for our monthly meeting  
Tuesday, March 9 ★ 11:45 a.m.

This month's meeting will be at North Austin Medical Center Auditorium on the 2nd floor, Tuesday, March. 9. The party will be held at the North Austin Medical Center in the Classrooms on the 2nd floor, from 11:30-1pm (Click here for [MapQuest Directions](#))

You can RSVP at [www.austin-cma.org](http://www.austin-cma.org) Click on "RSVP", complete the information, and you are done. Visitors are welcome for a \$5.00 charge which includes lunch and the CEUs.

Our topic this month is Topic is "Care Transitions; Breaking through the Silos of Care." Decreasing avoidable Acute Care Hospital and readmissions within 30 days is definitely the hot topic right now. Patients that impact that rate are elderly and have one or more chronic disease, multiple medications and possibly no help at home. Today we are turning the focus to the patient and making the patient the center of care, with the physician as the team leader and showing how all

the health care provider's are a part of the team. Improving coordination of care by closing those communication gaps and learning how each care setting can play a valuable role in reducing avoidable admissions/readmissions.

**Terry Greene, R.N.** has 11 years experience in the field of nursing and has worked in many roles from staff nurse to leadership positions and is dedicated to promoting nursing education for her and others. Terry has

worked for Girling Health Care for the past 6 years in a number of different roles from direct patient care to mentoring new nurses to branch supervisor. Terry's current role is the Director of Education, responsible for overseeing the Continuing Nursing Education Provider Unit, where she is developing and presenting educational activities. She is currently a team member of the Quality Improvement Committee and working towards becoming certified in Chronic Care.

### Our sponsors this month:

**Girling Health Care** is an Austin based home health care agency that was founded in 1967. Girling Health Care has a long history of providing the highest-quality healthcare in the home. We have operations that cover most of Texas and eight other states: Florida, Illinois, Iowa, Missouri, New York, Oklahoma, Tennessee, and West Virginia. At Girling, we strive to meet the healthcare and personal care needs of our patients and clients using a team approach. Our home health program is designed for patients with specific medical needs and includes a broad array of skilled services including nursing, PT, OT, ST, social workers and home health aides. We also offer disease management programs that are proprietary to Girling Health Care and are led by a team of professionals working with the physician to create a personal care plan to meet the needs of each patient. Advanced Care Transitions (ACT) is our newest program that we are providing to our patients, hospitals and other referral sources. For more information about the ACT Program or to receive the **BEST** home care available please call our office at 512-342-0331.

**GIRLING**  
HEALTH CARE

### Conference Committee

The conference committee will meet immediately after the regular meeting Tues. March. 9. It will be important that those on the committee attend the next few meetings as we have a lot of things to finish up and we will need "all hands on deck" so to speak.



**Response Link** is a national company utilizing the Personal Medical Alert System -with medication reminders and wellness checks available. Jim brought Response Link to Central Texas in 2002 as an independent distributor and he has been offering simple and effective security for people who want to continue living an independent lifestyle in their own homes. Call Jim at 512-407-9640 or visit the website at [www.responselink.com](http://www.responselink.com).

**Response LINK**  
of Central Texas  
Safety. Independence. Peace of Mind.

# ACMA Annual Conference

## SAVE THE DATE...April 22, 2010

Norris Conference Center  
2525 North Anderson Lane • Austin, TX

*Come join us for a Caribbean cruise through the islands of great topics, speakers, exhibitors and food.*



We would like to announce the 2010 sponsors: **GOLD**: Brookdale Senior Living; **SILVER**: Girling Health Care; and our **BRONZE** sponsors: American Home Patient, Encompass Home Health, Parmer Woods, a Merrill Garden Community, St. David's Rehab., CORE Health Care, Austin Lakes Hospital, Res Care Premier and Texas Home Health.

Online registration is now on the website with the list of speakers and topics are posted. The brochures will be mailed out to our members' soon. Please feel free to share the brochure with your fellow "Case Managers". We all need those CEUs. So make your calendars for April 22nd, it will be event you won't want to miss.

## March is National Social Work Month!

The 2010 Social Work Month theme is "Social Workers Inspire Community Action" See [www.SocialWorkers.org](http://www.SocialWorkers.org) for more information

**National Patient Safety Awareness week** is March 7 - 13, 2010. The theme this year is, "Let's Talk: Healthy Conversations for Safer Healthcare" See [www.npsf.org/hp/psaw/](http://www.npsf.org/hp/psaw/) for more info.

March is also American Red Cross month, National Nutrition month, and Colorectal Cancer Awareness month.



**Happy St. Patrick's Day!**

### ACMA 2010 Board of Directors

President	Valerie Krueger	The Summit at Northwest Hills	512-454-5900
Vice President	Stacie Dement	Health South	512-423-9250
Secretary	Jewel Jankas	A*Med Hospice	512-517-9913
Treasurer	Lee Bowman, RN	Bowman Insurance	512-836-1234

### 2010 Committee Chairpersons

Membership	Terri Martinez	Parmer Woods	512-835-9080
	Cheryl Carter		512-261-0111
	Valerie Krueger	The Summit at Northwest Hills	512-454-5900
Scheduling & Education	Lillian Phillips, LMSW,	Innovative Senior Care/Brookdale	512-529-0747
	Laura McManus, LBSW	Central Texas Regional EMS	512-796-9068
Conference: RSVP line	Paul Hennessy	St. David's Rehab	512-544-8567
	Lee Bowman, RN	Bowman Insurance	512-836-1234
	Anne Hix	Warm Springs	512-971-9170

## Membership News

It's that time again. The 2010 membership application is on our website at [www.austin-cma.org](http://www.austin-cma.org). You can either bring the completed form to the March meeting or mail it with \$30: ACMA, P.O.Box 141206, Austin, TX 78714-1206.

Membership is good from January 2010 thru December 2010. All renewals are due by March 2010. To ensure you receive the newsletter via email, please be sure to include your email address on your application. Also, don't forget to specify which committee(s) you would like to serve.

## New Website Features

Check out the new "Job Posting" and "Events" tabs on the website. If you have case management related job opportunities or a CEU or any other event, please email it to [newsletter@austin-cma.org](mailto:newsletter@austin-cma.org). (Posting subject to board approval)

